

# Pet Reimbursement Account Claim Form

## File a Claim

- Return completed Pet Reimbursement Account Claim Form with an itemized receipt.  
**Online:** <https://myflexpend.com>  
**Mail:** Nova Healthcare Administrators, PO Box 1534, Buffalo, NY 14231  
If you elect to mail your information, it is advised that you keep a copy for your records.  
Please do not staple receipts to your claim form.  
**Fax:** (716) 774-8092
- Please pick only one delivery method — do not upload and mail.
- Claims received less than five business days prior to your scheduled reimbursement date will be processed with the next reimbursement cycle.

## Complete the Claim Form

Complete **ALL** sections in full. Please include copies of paid itemized receipts. All paid receipts require the date of service, description of services rendered, name of individual or organization providing service. Cancelled checks are not acceptable in lieu of a paid receipt.

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### Section 1 – Vendor Information

Date(s) of Service or Date of Order \_\_\_\_\_

Vendor Name \_\_\_\_\_

Vendor Address \_\_\_\_\_

Vendor Website (*for online purchases*) \_\_\_\_\_

Product or Service Purchased \_\_\_\_\_

Total Amount of Request (*receipt must be attached*) \_\_\_\_\_

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### Section 2 – Employee Information

Employee Name \_\_\_\_\_ Last 4 digits of your SSN \_\_\_\_\_

Employee Phone Number \_\_\_\_\_ ☐ mobile ☐ home ☐ work

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### Certification

I certify that the expenses for which I am requesting reimbursement were incurred for service or supplies by my eligible dependents or me under the plan. I understand reimbursement will be made in accordance with the guidelines set by the plan.

Employee Signature (required): \_\_\_\_\_ Date: \_\_\_\_\_